



THE OMBUDSPERSON INSTITUTION OF KOSOVO

NPM KOSOVO

Homes for the elderly/care institutions in Kosovo

- Legal basis:
- Administrative Instruction no. 07/2011 on Activities and Requirements of Placement in the House of Elderly Without Family Care,
- Internal Regulation on Elderly Care Homes

Competent authorities

- The Ministry of Labor and Social Welfare
- Municipalities
- Home in Pristina, Gračanica, Skenderaj, Gurrakoc.

Requirements for placement

- Administrative Instruction no. 07/2011 on Activities and Requirements of Placement in the House of Elderly Without Family Care sets forth the requirements:
- Permanent resident of Kosovo, over 65 years old, have no descendants or biological adopted child, good mental state, no infectious disease.

Home of Elderly persons in Pristina

- Managed by the Ministry of Labor and Social Welfare
- An institution of social character, opened and with no restriction to freedom of movement for the persons with good psycho-physical conditions.
- Capacity: 110, Currently 37 male and 33 female residents,
- Staff composition: 1 doctor (generalist), 1 dentist, 1 psychologist, 1 psychiatrist, 1 pharmacist, 39 other staff members.

Categories of the residents

- **dependent persons**- are those persons who are not able to fulfil their daily needs independently, but only when helped by others, therefore, they need permanent care and help from the others. They also receive special medical care.
- **Semi-dependent** persons are those to whose ability to fulfil daily needs has been decreased and receive special medical care.
- **Independent persons** are those who although are aged people, they are still able to fulfil their daily needs without being helped by others.

Identified problems

- **Old infrastructure,**
- **Not all persons are placed in this home in accordance with the requirements set forth in the Administrative Instruction.**
- **8 residents under the age of 65, 2 residents transferred from the Mental Health Institute.**
- **2 residents transferred from the Mental Health Institute,**
- **lack of sufficient medical staff**

Other homes in Kosovo

- Other homes are located in the Municipality of Skenderaj, Gurrakoc and Gračanica.
- The same legal base as the home in Prishtina
- But, governed by the local municipalities
- Good internal infrastructure, 13 staff members
- Capacity per house is 20, Currently 17 persons.
- Medical care: enough medicaments

Identified problems

- **There is no permanent doctor in the houses, lack of adequate infrastructure for persons with disabilities,**
- **lack of psychologist,**
- **physiotherapy,**
- **lack of daily activities and**
- **anti-decubitus bed.**

The national conference

- In October 2015, the Ombudsperson of Kosovo organized a national conference and issued a legal opinion.
- **The main remarks:**
- Non-inclusion of the Convention on Social and Economic Rights in the Constitution of Kosovo
- The national level authorities should establish such homes in the other Municipalities of Kosovo as well,
- No unique policy at the national level as regards treatment of elderly persons





Shtëpia e komunitetit për persona të moshuar pa përkujdesje në Skenderaj









